

# Building A Sustainable Model for Digital Preservation Services

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Digital Preservation is a long-term project  
So service provision must also be long-term

- Holders of digital archives must have confidence in the long-term effectiveness of their investment in preservation services
- Holders of digital archives must have confidence in the long-term operational and financial stability of the preservation services with which they engage

## Service Provision must be flexible and resilient

- Holders of digital archives are unlikely to be willing to entrust the long-term preservation of their holdings to a single supplier or service provider
- There must be the capacity to interact with new formats with minimum difficulty

## Service Provision must be low-risk

- Holders of digital archives are unlikely to be willing to be early adopters of untried technology
- All offerings must be supported by evidence of effectiveness and established use at a similar scale elsewhere

## Service provision must reflect users' needs

- Users must feel they are participants in the development of digital preservation services
- Users must be able to share their unique knowledge about digital preservation

## Service provision must embrace all parts of the digital preservation community

- Important to work with:
  - Digital Content Holders
  - Hardware / Software suppliers
  - Preservation service providers
  - Digital Repositories

## Service provision must provide an opportunity for growth

- Important to create an environment which fosters new services and new service providers
- Give space to grow
- Different forms of engagement

## Different Service Models

- Partnership
- Club 'membership' ) Group or
- Subscription ) Individual Institution
- Menu pricing
- Pay-as-you-go



# What would best suit

# YOU ?

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